

	Q1 Overall, I found the Provider Forum to be valuable and, depending on topics, would consider attending another Forum in the future.	Q2a How satisfied are you with Care1st's processing of you initial claims? (Timely Adjudication)	Q2b How satisfied are you with Care1st's processing of you initial claims? (Appropriateness of initial claim adjudication)	Q3 How satisfied are you with Care1st's Claim Customer Service Department?	Q4 How satisfied are you with Care1st's Provider Services staff and your representative?	Q5a How satisfied are you with Care1st's Prior Authorization process? (Timely Responses)	Q5b How satisfied are you with Care1st's Prior Authorization process? (Appropriateness of clinical decision making)	Q6 Did the Forum meet your needs today? -Yes -No		Q7 Would you recommend Care1st AZ to Others? -Yes -No	
Strongly Agree/Very Satisfied	51%	54%	49%	46%	46%	49%	41%	Yes	No	Yes	No
Somewhat Agree/Satisfied	32%	15%	22%	15%	24%	17%	24%	39	2	38	3
Neutral	15%	24%	22%	37%	23%	34%	35%				
Somewhat Disagree/Dissatisfied	0%	7%	7%	2%	7%	0%	0%				
Strongly Disagree/Very Dissatisfied	2%	0%	0%	0%	0%	0%	0%				
	100%	100%	100%	100%	100%	100%	100%				

